

Student Service Center

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Starting college can sometimes seem like a daunting task with all the forms and steps required. Lakeland's Student Service Center (SSC), located on the first floor of the A-Building in Room A-1003, is the one-stop location on campus where students can receive help with admissions, financial aid, registration and general billing questions. Students can also visit the SSC to access counseling and advising.

The SSC provides assistance to all students as they navigate the steps to enroll and pay for classes at the college and is the connection for students to other campus resources. For new students getting started in college or continuing students needing enrollment support, the SSC is the place to go!

For on campus assistance, students won't have to wait in a physical line in the SSC lobby giving them the freedom to do other things while they wait their turn.

There are several ways to reserve a place in the virtual line queue:

- text Lakeland CC OH to 440.276.8163
- scan a QR code
- schedule or check in online through the SSC website or on the kiosks in the SSC lobby

Admissions

Lakeland's SSC supports students as they undertake all aspects of the admissions process. Along with the standard conditions for admission to the college, some degrees and certificates have additional requirements, and the SSC can provide new students with the information necessary to complete all the steps.

At the SSC, students can:

- Apply to the health technology programs.
- Make changes to their student record (name, address, major, change of residency, citizenship information, etc.).
- Obtain myLakeland login information.
- Schedule a Health Technology Information Session appointment with an academic advisor.
- Schedule a New Student Orientation appointment with an academic advisor.
- Register for a placement test.
- Request official and unofficial transcripts.
- Submit transient (visiting) student forms.

Financial Aid

Many people struggle with the decision on how to pay for college. Lakeland Community College is committed to making a college education as affordable as possible. Even though Lakeland's tuition is about one-third the cost of most four-year institutions, for many, the costs can be concerning. The SSC

staff are well versed in the many types of financial aid available and can help students understand the rules for eligibility and assist with the application process.

In addition, at the SSC students can:

- Authorize financial aid to be used in Lakeland's bookstore.
- Check financial aid status.
- Get questions answered on financial aid eligibility.
- Inquire about the effects of withdrawing and/or failing classes on financial aid eligibility.
- Submit requests for federal loans and work-study.
- Submit required financial aid documents.

Registration

When students are ready to sign up for credit classes at Lakeland, the SSC can answer questions about the process and provide direction to make it quick and easy. Students can register for classes through the myLakeland portal or in-person at the SSC. Lakeland's credit class schedule is available online only at lakelandcc.edu/schedule and provides the most up-to-date, real-time data for class offerings and seat availability. Course descriptions, textbooks, pricing and prerequisite information are also listed in the online schedule.

Students who stop by the SSC can:

- Add, drop or withdraw from classes.
- Check on class availability.
- Declare classes as audit or satisfactory/ unsatisfactory (pass/fail).
- Inquire about important enrollment dates.
- Obtain information for enrollment verification.
- Petition for a grade change.
- Sign up for a senior citizen audit.
- Submit prerequisite course overrides. [Counseling and Advising](#)

The SSC can assist students with scheduling and checking in for counseling and advising appointments. In addition, the SSC can schedule Health Technology Information Session and New Student Orientation appointments.

Lakeland Cares Cupboard

Lakeland Cares Cupboard was created in response to a growing awareness of food insecurity on Lakeland's campus. The cupboard gives students access to three days' worth of food, free of charge, and help connect them with outside resources, if needed. Lakeland is fortunate now to have a partnership with the Greater Cleveland Food Bank. This partnership will be a tremendous benefit for our students. The Lakeland Cares Cupboard is located in A-1001 and is made possible thanks to the generous support of our donors.

[Note: A Lakeland or government-issued ID is required when requesting information from your student record.](#)

Contact Information

Phone: 440.525.7050

Location: Room: A-1003

E-mail: SSCenter@lakelandcc.edu